



Gerasimos

CONTACT

Athens, Greece



PROFESSIONAL SUMMARY

Dedicated professional with extensive expertise in luxurious F&B departments, committed to delivering exceptional customer service. Demonstrates proficiency in hygiene and cleanliness protocols, ensuring a safe and welcoming environment

SKILLS

- In-depth food and wine knowledge
- Customer service excellence
- Michelin service

LANGUAGES

Greek: Mother tongue

English: C2
Expert

Chinese (Mandarin): A2
Basic

German: A1
Beginner

Italian: A2
Basic



WORK HISTORY

WAITER Venice Simplon-Orient-Express (LVMH) - Venice, Venice
02/2025 - Current

- Delivered exceptional, white-glove service to high-net-worth international

clientele aboard a historic luxury train in a 6 table operation.

- Managed and maintained luxury compartments, ensuring pristine standards aligned with LVMH 5-star expectations.
- Coordinated with kitchen, housekeeping, and logistics teams in a confined, fast-paced environment.
- Ensured safety and comfort of passengers during transit across multiple European countries

WAITER Hotel Grande Bretagne & Hotel King George - Athens, Attiki
05/2023 - 10/2024

- Assisted in daily restaurant operations that contributed to Hotel King George earning its first Michelin star in 100 years, enhancing guest experience through exceptional service support and attention to detail.
- Contributed to high guest satisfaction scores through pampering and complete knowledge of the menu, resulting in the second highest service score within Marriott's Luxury Collection hotels.
- Aided in elite event catering at Hotel Grande Bretagne by delivering exceptional service for V.I.P attendees and addressing individual requirements systematically.

WAITER The Romanos, Costa Navarino - Romanos, Messinia
04/2022 - 11/2022

- Mastered complete menu knowledge to provide personalized service, offering professional guidance on options for guests with allergies.
- Surpassed competitive benchmarks by winning top honors with an 85% score in a highly competitive survey.
- Utilized knowledge of the P.O.S and MICROS systems for seamless transaction processing.

WAITER ASSISTANT IKOS Oceania - Nea moudania, Chalkidiki
06/2021 - 11/2021

- Ensured high service quality in a fast-paced environment handling almost 300 daily guests with organizational skills and precision
- Chosen Assistant Waiter for the exclusive Dinner On The Beach, facilitating seamless service for V.I.P Guests



EDUCATION

IPS: Hotel Management
Le Monde - Athens



HOBBIES AND INTERESTS

- Guitar Playing
- Learning Languages
- Studying Philosophy



REFERENCES

- Upon Request

I authorize the processing of the personal data contained in my CV pursuant to Article 13 of Legislative Decree 196/2003 and Article 13 of EU Regulation 2016/679 on the protection of individual citizens with regard to the processing of personal data.

Gerasimos Chantzis