

# GUSTAVO



## DETAILS

### SKILLS

- Customer Service & Guest Satisfaction
- Food & Beverage Service
- Stocking & Inventory Management
- Teamwork & Collaboration
- Adaptability & Flexibility
- Communication & Problem Solving

### LANGUAGES

- English  
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- Portuguese  
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- Spanish  
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- Danish  
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## SUMMARY

Enthusiastic and dedicated hospitality professional with experience as a waiter, bartender, and hotel chef. I enjoy delivering great customer service, working in fast-paced environments, and helping guests have a memorable experience. I'm reliable, adaptable, and eager to join a team where I can contribute and learn while making customers feel welcome.

## EXPERIENCE

### Hospitality Staff, Bühlmann Aalborg Airport Hotel, Aalborg, Denmark

Sep 2025 — Jan 2026

- Waiter / Bartender / Cook
- Served guests in a busy hotel restaurant and bar
- Prepared and managed breakfast, lunch, and dinner service
- Handled bar service and drink preparation
- Restocked inventory and maintained service areas
- Worked in a fast-paced hospitality environment

### Waiter, Ferro em Brasa, Leiria, Portugal

Feb 2025 — Sep 2025

- Greeted guests, took orders, and ensured timely food and beverage service.
- Maintained a clean and organized dining area.
- Assisted with opening/closing duties and followed health & safety standards.
- Promoted menu items to enhance guest experience and increase sales

### Customer Service Representative , Verizon, New Jersey, United States

Sep 2023 — Aug 2024

- Provided personalized service and customer support.
- Assisted customers in selecting products based on their needs.
- Organized and managed inventory.
- Operated the cash register efficiently.

## EDUCATION

### High School Diploma, Newark Arts High School, New Jersey, United States

2020 — 2024