

Giuseppina Centamore

ASSISTANT SPA MANAGER & SPA THERAPIST



Wellness professional with solid experience in high-level spas and resorts. Specialised in facial and body treatments and professional massages, with experience in spa operations management and customer assistance. Focused on service excellence, with great attention to detail and customer experience.



PROFILE

Qualified professional



EDUCATION

ISIDE School – Paternò (CT)

Qualification

100/100

2017 – 2019



LANGUAGES

Italian: Native language

English: Basic level (A2)



PROFESSIONAL SKILLS

- Personalised massages: relaxing, draining, lymphatic drainage, non-contracting, sports, Californian, hot-stone
- Customer service and client care
- Facial and body aesthetic treatments
- Use of advanced aesthetic technologies
- Booking management and front office activities
- Teamwork and independent work
- Operational coordination
- Problem solving



ADDITIONAL INFORMATION

Willingness to work in national and international settings, resorts and high-level facilities.

I authorise the processing of my personal data under EU Regulation 679/2016 (GDPR).



PROFESSIONAL EXPERIENCE

12/2023 – Present

● **Picciolo Etna Golf Resort & Spa** – Castiglione di Sicilia (CT)

Assistant Spa Manager & Spa Therapist

- Execution of facial and body treatments and professional massages
- Support in spa operational management
- Guest reception and customer experience management
- Management of appointments, bookings and email communications
- Coordination of daily activities and staff support

12/2022 – 12/2023

● **BF Wellness S.R.L.S.**

Hotel Relais Des Alpes, Madonna di Campiglio

Spa Manager & Spa Therapist

- Spa operational management
- Aesthetic treatments and massages
- Organisation of appointments and customer management

06/2022 – 10/2022

● **BF Wellness** – VOI Arenella Resort, Siracusa

Spa Manager & Spa Therapist

12/2021 – 03/2022

● **Relais & Sport Hotel Torre del Grifo** – Mascalucia

Spa Therapist

10/2021 – 11/2021

● **BF Wellness** – Torre del Barone Premium Resort, Sciacca

Spa Manager & Spa Therapist

06/2021 – 10/2021

● **BF Wellness** – VOI Arenella Resort, Siracusa

Spa Manager & Spa Therapist

04/2021 – 06/2021

● **Nature Belle** – Catania

Spa Therapist

- Use of advanced aesthetic technologies

2019 – 2020

● **Various facilities** – BF Wellness

Spa Therapist

- Experience in hotel and resort settings
- Aesthetic treatments and customer management

01/2019 – 04/2019

● **Centro Armonia & Benessere Amla** – Paternò

Internship – Spa Therapist

- Organisational skills
- Operational coordination
- Teamwork and independence
- Support in spa management